

SEARS HOME SERVICES

State Reg #: Not Applicable

UPPER MIDWEST DISTRICT
8301 FLYING CLOUD DR
EDEN PRAIRIE, MN 55344
(800) 4MY-HOME

Sears #: 0008162 Feb 04, 2012

Technician ID: 0908558
Service Order Number: 40503679

KERRI RUCH
4814 BRYANT AVE N # NONE
MINNEAPOLIS, MN 55430
(612) 522-8195

MDSE: OVEN, BUILT-IN
Brand Name: KENMORE
Model Number: 79075752103
Serial Number: VF31702770
Service Requested:
OTHER

Technician Comments:
Notes: bake not heating, replaced bake
ignitor, cracked iner door glass, orderd
glass, cust will install, tested ok

Labor Performed - Collect:
Ignitor, Oven \$ 129.00
Labor Sub-Total \$ 129.00
Net Labor \$ 129.00
Tax on Labor \$ 0.00
Total Labor \$ 129.00

Parts Required - Collect:
GLASS-OVEN D
22 628 316088600 1 \$ 29.49
UNI.IGNITOR
22 628 5303935066 1 \$ 86.11
Parts Sub-Total \$ 115.60
Net Parts \$ 115.60
Tax on Parts \$ 8.99
Total Parts \$ 124.59

Original Estimate: \$ 253.59
Grand Total: \$ 253.59

Customer Total: \$ 253.59
Pre-Paid Amount: -\$ 0.00
Customer Amount Due: \$ 253.59

Total Amount Collected Today: \$ 253.59

Visa Payment \$ 253.59
Account # XXXXXXXXXXXX1980

Cardholder acknowledges receipt of
goods and/or services described above
in the amount of the Total Shown hereon
and agrees to be bound by the terms of
the Cardholder's Account Agreement
with the Issuer identified hereon.

All parts listed with the last character
of "R" will be a rebuilt or core part
and must be returned to the manufacturer.

Non-core parts have been offered to the
customer for retention.

90 DAY SERVICE
GUARANTEE

If, within 90 days from the date of
repair, your merchandise fails to
operate for reasons related to the
original complaint or repair service,
we will replace any parts that failed
due to defects in material or workman-
ship and perform any labor related to
the original complaint or repair
service free of charge. If the service
performed was Preventative Maintenance
(PM) and a repair on your merchandise
is scheduled within 90 days of the PM,
we will apply half of the amount paid
for the PM to the subsequent repair.

Customer Approved:



We care how well we did.

Your feedback is appreciated at:

www.searshomeservices.com/feedback

Thank you for calling
SEARS HOME SERVICES